



ZR Hydraulik GmbH  
Dieselstr.9  
D-50374 Erftstadt

Dear Business Partner,

for 13 years now, we have been able to supply you with high-quality hydraulic products and accessories. Our business relationship is based on a trusting and cooperative partnership.

Thank you very much for this.

In our business environment, we have encountered challenges in recent months that we have never seen before.

In addition to the Covid pandemic, Brexit and rising raw material prices are also having a major impact on material and logistics costs. In addition, we use a large part of our daily working hours to ensure that individual suppliers are able to deliver.

All of these challenges require a company strategy that is adapted to the situation in order to continue to do justice to you as a customer in the future.

One of the strategies in the future will be to focus more on our supplier portfolio, as well as the micromanagement of the individual orders.

Nothing is as constant as change; this proverb has often proven itself and is particularly true of the past of ZR Hydraulik GmbH.

In order to continue to meet the high demands, we have decided to adjust our core working hours accordingly.

From 01/01/2022, we will focus on the core working hours Monday to Thursday from 7:00 a.m. to 4:30 p.m. and of course beyond that in urgent cases. No matter what time of day or where we are, it is important to us to satisfy you as one of our customers. Talk to us about this if necessary.

Friday is the focus of our new supplier strategy, which we have planned exclusively for this.

We come full circle here for you, as one of our important customers, in order to meet your high requirements for price, product quality and delivery reliability.

Please stay you and your family healthy!

- Norbert Ziechner -  
Manager

- Thomas Rabentschuk –  
Manager